



# Final Monitoring Report

Four Seasons – Bahrain Bay

Kingdom of Bahrain

ScaleWatcher (SW) Water Treatment Report for the  
heating elements , 17<sup>th</sup> March 2018



# Objective

OperaKool team is aiming to **provide solution on the challenges concerning the scaling problems in Heating Element Coil for Four Seasons Hotel.** Heaters are typically used for heating water in hotel. The usual heating of water is always accompanied with challenges that causes so much expenses to the hotel. This water heating production problems are usually:

- Scaling and corrosion affecting the whole system of the heater unit.
- Algae and bacterial challenges resulting to fouling of odour of the heated water.
- Increased power usage due to variable water parameters affecting the system.
- High maintenance which is an additional operational expenses of the hotel such as replacement and maintenance shutdown of the heating element and the whole heater unit , periodic cleaning and application of chemical antiscalants.

The problems stated above are the main concern and objectives, this report shows how our team was able to solve them.



# Overview

- Installations of SW Industrial Model in the inlet 0.5 ” pipe of Heating system was on February 3, 2017.
- Initial status of some critical areas in the heater were noted:
  - \*Hard scaling were present and affecting the said water applications.
  - \*Scaling were noted on the heating element coil.
- OperaKool recommended a 100% non-usage of chemical water treatment upon full installation of the SW units in order to prove that it is a perfect alternative for the current water treatment implemented by Four Seasons (Bahrain Bay) Maintenance team.



# Four Seasons, Bahrain Bay – Heating Water System Treatment with SW Electronic Water Treatment



# Before & After results of SW

## on Heating System (Male Spa) after a month of installation

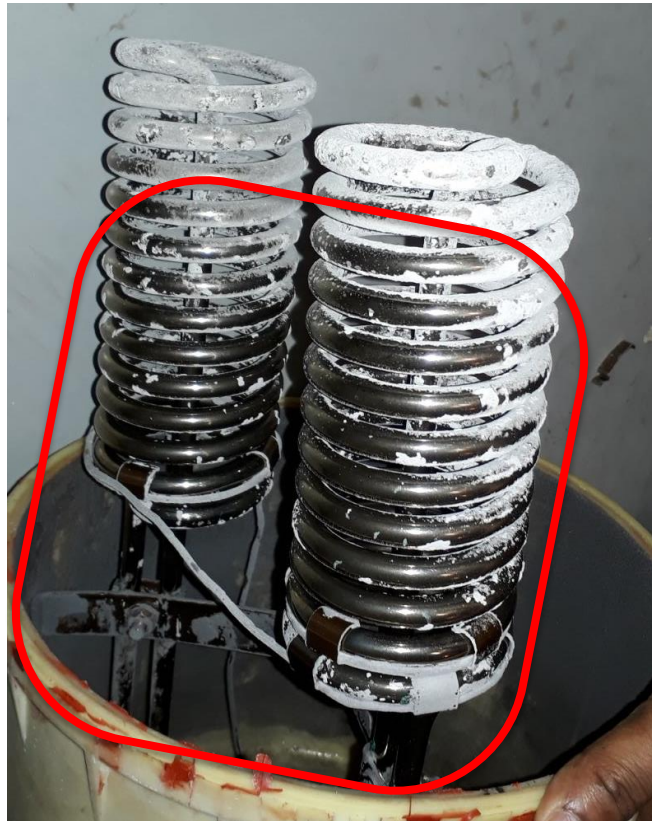
Before treatment (3<sup>th</sup> Feb 2018)

Heating element covered with white and grey scaling and corrosion



After treatment Male Spa (15<sup>th</sup> March 2018)

80 % of coil remains clean, rest is previous scaling coming out of system



Without treatment, Female Spa (15<sup>th</sup> March 2018)

Heating element covered with grey scaling



After treatment Male Spa (15<sup>th</sup> March 2018)  
White melted scaling in the bottom of the steam bucket  
that can be washed of easily, have melted down  
throughout the system and collected here



Without treatment Female Spa  
(15<sup>th</sup> March 2018)  
Hard Grey scaling all over the steam bucket



# Observations:

- Hard scaling that has developed through time in the Heater has significantly soften and removed.
- The maintenance team is no longer required to bring the heavy chemicals for water softening to the heater.
- There is no rely of any chemicals and time needed to wash the heating element with chemicals and to scrub it for long to remove scale of minerals.
- The SW commercial has really worked on the heater without the usage of chemicals.



# Conclusion

- Providing an effective water treatment will ensure a significant reduction of maintenance expenses of the hotel, lesser maintenance shutdown of high invested units with longer performance period and minimal concerns on water parameters affecting any system or application.
- Achieving these results will positively increase the revenue of the hotel.
- In order to achieve and maintain the ideal water parameters with a minimal expenses, we are proposing to install an Electronic Water Treatment (EWT) - ScaleWatcher to have a 24/7 water treatment.
- ScaleWatcher is a patented technology from The Netherlands proven to provide solutions to various problems associated with water.
- It is a maintenance free, non-invasive and eco-friendly water solution that guarantees to eliminate scaling, corrosion, biofilm causing the fouling of odour and significantly lower the maintenance expenses for Four Seasons.





# Recommendations:

- Secure a 24/7 electrical power connection for the SW Electronic Water Treatment System.
- Monitor the status of the heater and check the inner surfaces of the system and compare to the records of expenses before the SW was installed.
- Check the status of the progress of conversion the red rust and the intensity of water leaking. This will heal through time by converting the red rust into its beneficial form- “Black Magnetite”.
- Installation of SW Commercial and Industrial Models for the inlet water line of main storage tank, RO system, washing machine, steamers, chillers, pumps, swimming pool and spa area to significantly reduce maintenance expenses and provide protection to extend functionality of the said high-value equipment.



# ScaleWatcher(SW) Guaranteed Product Benefits:

- 24/7 water pH stability ensuring no scaling, corrosion, biofilm and algae to develop in the water; meaning a healthy water source for the users.
- Removes old scale layers and prevents further build-up of new scales.
- Improves cleaning properties of water resulting to lesser amount used resulting to savings for the company.
- Reduces or prevents algae and bacterial growth in the water line (ex. Legionella).
- Eliminates and reduces corrosion and removes rust and replaces it with a black layer called Black Magnetite.
- Zero usage of water softener and other chemical treatments (ex. Broxo Salt).
- No chemicals for descaling.
- No expensive maintenance, non-invasive system and guaranteed environmentally friendly.
- Guaranteed protection of pipeline with lesser maintenance costs and shutdown.
- Prolonged shelf life of existing system or high invested system such as water pumps, filtration and pipelines.
- Increased water pressure in the pipelines and higher water yield for the RO system.
- Cleaner status of drinking glasses, plates and cutlery with no undesirable water markings resulting to its longer usage of the company as compared before the installation of ScaleWatcher.



# Benefits

–ScaleWatcher will Save

- Money
- Energy
- Water
- Time
- Safe and Environmentally Friendly



# Quality Assurance on SW Mode of Action- Health Declaration Assurance Aligned to EU Standards

## Health Declaration

Most natural water contains calcium and carbonate ions that form – depending on temperature and other conditions – several crystal structures like calcite and aragonite. Calcite is essential for the human body – so it should remain in the water. But it should not remain in the pipe, as this would increase maintenance costs.

Scalewatcher treatment follows this rule: It does not remove any calcium components from the water, but influences crystal formation. Calcium and Carbonate ions no longer form particles with matted structures, but smaller crystals with a rounded shape. These will no longer adhere to the pipe walls, but are flushed through the pipe by the flow of water.

The Scalewatcher electronic hard water treatment system operates with a signal cable, wound around the pipe work. It emits a weak magnetic and electric field around the inside and outside of the pipe work which affects the calcium molecule formation.

The Scalewatcher system neither adds nor removes anything from the water and there is no physical contact. **So the water quality is not changed by the Scalewatcher. It has no adverse effect on health and can be consumed in the normal way.** In the stomach, the Ca-related content is dissolved by the acidity and available for the human metabolism.

Since 1989 over 300,000 units have been sold worldwide for residential use. There has never been any suspicion that related a Scalewatcher system to health problems of consumers nor has there been any reference to health problems associated with the product from any organization either government or consumer.

Good drinking water is rare and expensive. So SW treatment will not change water quality, but will protect pipes and water related equipment and reduce maintenance costs. That's what the SW is made for.



The World Green Building Council specifies only NON-CHEMICAL water treatment such as the FMW/SW, currently registered with the US and UK Green Building Councils.



# Opera Kool ENVIRONMENTAL CONTROLLERS

Your **SERVICE**  
**SPECIALIST** in saving  
water, money and  
energy for the  
Kingdom of Bahrain  
and the rest of the  
GCC Region



**Team OperaKool #@yourservice**



# Testimonials of Satisfied ScaleWatcher Users Bahrain and Other Countries



# Testimonies

**Sharjah Electricity & Water Authority**  
WATER DEPARTMENT  
P.O. Box : 150 Sharjah - U.A.E.  
Telephone : 06 - 5671114  
Telefax : 06 - 5670008



**هيئة كهرباء ومياه الشارقة**  
إدارة المياه  
ص.ب : ١٥٠ - الشارقة. ا.ع.م.  
هاتف : ٥٦٧١١١٤ - ٠٦  
فاكس : ٥٦٧٠٠٠٨ - ٠٦

**الموضوع : إجراء تجربة على جهاز إزالة الأملاح والمعادن من أنابيب المياه بواسطة اسمكبل واتشر ( Scale Watcher ) الهولندي المصنع .**

لقد قام مختبر المياه في الإدارة العامة للمياه بالشارقة بتركيب الجهاز في أماكن محددة لمعرفة نسبة الحديد في الماء قبل وبعد تركيب جهاز ( Scale Watcher ) في كل من مستشفى الأسنان بكلية الهندسة والمجمع السكني بو خاطر حيث أنه قد تم تركيب جهاز واحد في مستشفى الأسنان - كلية الهندسة ولثلاثة أجهزة في المجمع السكني بو خاطر - الشارقة ( جهازين في أنابيب توصيل المياه الرئيسية وجهاز في الخزان العلوي ) وقدما بإجراء التحاليل وكانت النتائج كالتالي :

**مستشفى الأسنان بكلية**

S#	PARAMETERS	DIRECT	AFTER SCALE ATCHER	DATE
1	IRON	0.733	0.005	20/07/03
2	IRON	0.494	0.008	19/09/03

**المجمع السكني بو خاطر - الشارقة**

S#	PARAMETERS	DIRECT	AFTER SCALE ATCHER	DATE
1	IRON	0.134		22/09/03
2	IRON	0.135	0.08	13/10/03
3	IRON	0.134	0.069	22/12/03

وهذا يوضح تأثير جهاز ( Scale Watcher ) في إزالة الترسبات التي تؤدي إلى تآكل مواسير التوصيل في المباني التجارية والسكنية .  
هذا وقد أعطيت هذه الرسالة بناء على طلب الشركة ودون تحميل الإدارة العامة للمياه أي مسؤولية .  
**ملحوظة : مرفق شهادات بالنتائج .**

  
**Michael Datan**  
Senior Technician  
Fraser Suites Seef- Bahrain  
Road 2825, Block A1 Seef 428, Bldg 2109  
Al Seef, Kingdom of Bahrain





November 10, 2016

## Recommendation for Scale Watcher

Fraser Suites Seef Bahrain is a fantastic 5-star luxury hotel ideally situated next to the Al Seef Mall. Located in the heart of Al Seef's financial and business centre, this excellent hotel offers superb accommodation in a central location for valued guests.

Providing a well maintained amenities such as the swimming pool as well as the shower area with good quality house water is a daily routine closely monitored by our Maintenance Team.

It is a monthly exhausting routine to us to bring the chemical softener on the 20th floor to regularly treat the main water tank that ensures the normal water supply of our hotel. Another perennial challenge that we encounter is the regular replacement of heating elements situated in each floor of our hotel and the scaling and corrosion that greatly affecting our pipelines and medium size RO unit.

Our challenge to overcome this water related problems was impressively solved when we tried ScaleWatcher which was introduced to us by OperaKool. There were 3 units of the said Electronic Water Treatment(EWT) were installed in our main water tank as well as to inlet pipe to our RO unit. ScaleWatcher models of IE8(after main water tank), IE4(before main water tank), and CM2(inlet pipe before RO) has clearly demonstrated to us very convincing results for the next 60 days after installation.

The cost of the 3 installed units mentioned was relatively very economical to our company as compared to the total costs of the usual water treatment expenses for the next 5 years which is approximately 40% cheaper excluding the expenses of the water heater replacement.

The usual problems and chemical water treatment is no longer being observed which is a very strong indication that this EWT is perfect alternative maintenance free solution. We noticed a significant improvement on the water pressure specially in the 7th floor where some pipe problems has been noted before installation as well as in the shower areas of each room in each floor.

This testimonial is hereby issued to support our satisfaction on the performance of ScaleWatcher.

Yours truly,

  
**Michael Datan**  
Senior Technician  
Fraser Suites Seef- Bahrain  
Road 2825, Block A1 Seef 428, Bldg 2109  
Al Seef, Kingdom of Bahrain

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C.R 68676

**The Fraser Collection**  
Bahrain, Bangkok, Beijing, Glasgow, Hanoi, Hong Kong, London, Manila, Nanjing, Paris, Seoul, Shenzhen, Singapore, Sydney, Tokyo, Bangalore (2009)  
Brisbane (2009), Chennai (2010), Dubai (2009), Edinburgh (2009), Guangzhou (2010), Gurgaon (2010), Ho Chi Minh (2009), Hyderabad (2010)





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January 21, 2016

#### RECOMMENDATION FOR SCALEWATCHER

Adhari Park is the kingdom's largest indoor and outdoor amusement park covering a total of 165,000 square meters, consisting of various built up areas, green areas along with 3 outdoor lakes.

Ever since the park began its operations in April 2008, maintaining these lakes has been a huge challenge as we had to use large quantities of chlorine and other chemicals to ensure the water remains clean and bacteria free. Unfortunately because of the increased chlorine and chemical levels the water was hazardous for our visitors.

After extensive research and searching the local market we came across Mr. Ali and he offered us a simple solution by the name of "Scalewatcher" which he said would make all our water worries go away, being highly skeptical of his claims the management decided to invest in one unit for testing purposes and to our surprise the effects were visible within a week.

The water was much cleaner, there were no algae or bacteria floating in the water and our cost of chlorine became zero. Looking at this we decided the management decided to invest in two more units and it has been over four years now and we have not had any issues with the units and in the process increasing the longevity of our pushback systems.

Not to mention excellent after sales service and support offered by Mr. Ali and his organization "Opera Kool Trading".

We recommend "Scalewatcher" to everyone and like us you can conduct your own research online to compare and help you make your decision.

Sincerely,

Khayari Ali Salem  
General Manager  
Adhari Park Development Co.



تأري لشركة تطوير منطقة عذاري، ش.م.ب (مفصلة)  
Part of Adhari Park Development Co.B.S.C.(c)



## Unigate Dairies

Unigate Dairies Limited  
Station Yard, Tames  
Devon TQ9 5UP

Tel: 0803 865898 Fax: 0803 865899

22nd October 1993

Mr Jeff Clark,  
Etcetera Limited  
Funtley Court,  
Funtley Hill,  
Parnham.  
Hants.  
PO16 7UY

Dear Jeff,

I would like to inform you as to how we are getting on with our trial of your scale watcher system on our bottle washers.

As you know we were experiencing condensation and water droplets on the glass leaving the bottle washer which was giving us high false rejects on our dairy scan bottle scanners.

I suggested that the problem could be caused by water hardness in our washer in the area of 20 - 30 ppm.

Having installed the scale watcher the problem has completely disappeared. While I am very happy with this inexpensive and simple way of overcoming our problem I still have to confirm my trial is complete by turning the system off and monitoring the return of the problem.

In the meantime many thanks for your support and I will keep you informed as and when I have some final results to report.

Yours sincerely

M. R. Allen  
Engineering Manager

Registered Office: Unigate 96-98 Alcorn Lane, Cornwallis 11 199  
Registered in London Number 367206



GFC/RF/16/001  
2<sup>nd</sup> February 2016

RECOMMENDATION FOR SCALEWATCHER

Gulf Air club is a part of Gulf Air company engaged in promoting leisure and recreational facilities to Gulf Air Staff and their families. After initial success of operations these facilities were extended to general public so that they could take advantage of the facilities offered by our company.

Amongst other facilities, we have 3 swimming pools – one which is semi-Olympic in size for Mix gender and the remaining two are exclusively for Ladies. For the past several years, it is the struggle of our maintenance crew to properly maintain our swimming pools. The company's maintenance expenses is a significant budget that really burdens our operational expenses. In addition to this concern is the scaling that we observed not only in some area of our swimming pools but also to the water tanks that we have in the area.

This is a concern that our team seek to have other alternatives to address the problem. Our company was introduced to OperKool which is providing EWT solution to our problem. The basic and simple approach of Scale Watcher to treat water was clearly explained with the support of shared experiences of satisfied customers of the said application.

After careful assessment of pros & cons of the instrument, we have decided to install one unit of IE-8 model for trial basis and within a week's time of installation, we noticed visible changes on the quality of water compared to the past. Scaling in some area in the swimming pool as well as the water tank were gradually reduced and our expenses for chlorine and acid treatment has significantly improved by 25%. Having satisfied with the improvements. The company is planning an additional 2 units to serve the same purpose that we have in our first installation since our problem for high maintenance, scaling concerns and even the not so clear water quality withy intense chlorine odor was really improved with satisfaction by ScaleWatcher.

Sincerely,



Adnan Al Khadem  
Senior Supervisor Recreation & Maintenance  
Gulf Air Club



Date : August 12, 2004  
 To : Mr. Mousab Mousa  
 Subject : Approval Scalewatcher in Steamer

Dear Mousa,

*It's my pleasure to inform you about your Scalewatcher unit which you have installed on 17<sup>th</sup> of May 2004. Our technical engineer had noticed the performance of this unit after 1 week of the installation.*

*The Scale around muzzles in the steam room became very soft and was easy to remove than before. Also we didn't suffer from this scale anymore because of the effect of Scalewater.*

*Moreover is no any chemical treatment needed from now to keep muzzles clean and open. The maintenance of the steamer in the steam piping is also reduced. In short, the unit is perfect.*

*I hope you hereby sufficiently have been informed.*

Sincerely yours,



Khalil Khamiri  
Asst. Chief Engineer  
Engineering Department  
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Fax No. : 17 580172  
Mobile No. : 3 9688845

